

Online Social Security Services Available During Federal Shutdown

The Social Security Administration has announced that many in-person services are **temporarily unavailable at local field offices** due to the lapse in federal funding. However, community members can still access most services online through their **my Social Security** account.

What You Can Still Do Online

With a secure *my Social Security* account, individuals can:

- Access and print **benefit verification letters**
- Request **replacement Medicare cards**
- Request **replacement Social Security cards** (in most states)
- View **earnings history** and future benefit estimates
- Apply for **retirement or disability benefits**
- Manage **direct deposit**, update address, and more

How to Access Services

To create or log in to a *my Social Security* account, visit:

👉 <https://www.ssa.gov/myaccount>

This option ensures continued access to critical services while federal field offices remain impacted by the shutdown.